



Active in four different markets
Organizational LCA of Swiss Post Group

Yellow in motion.

SWISS POST 

Active in four different markets

Communication market



Logistics market



Financial services market



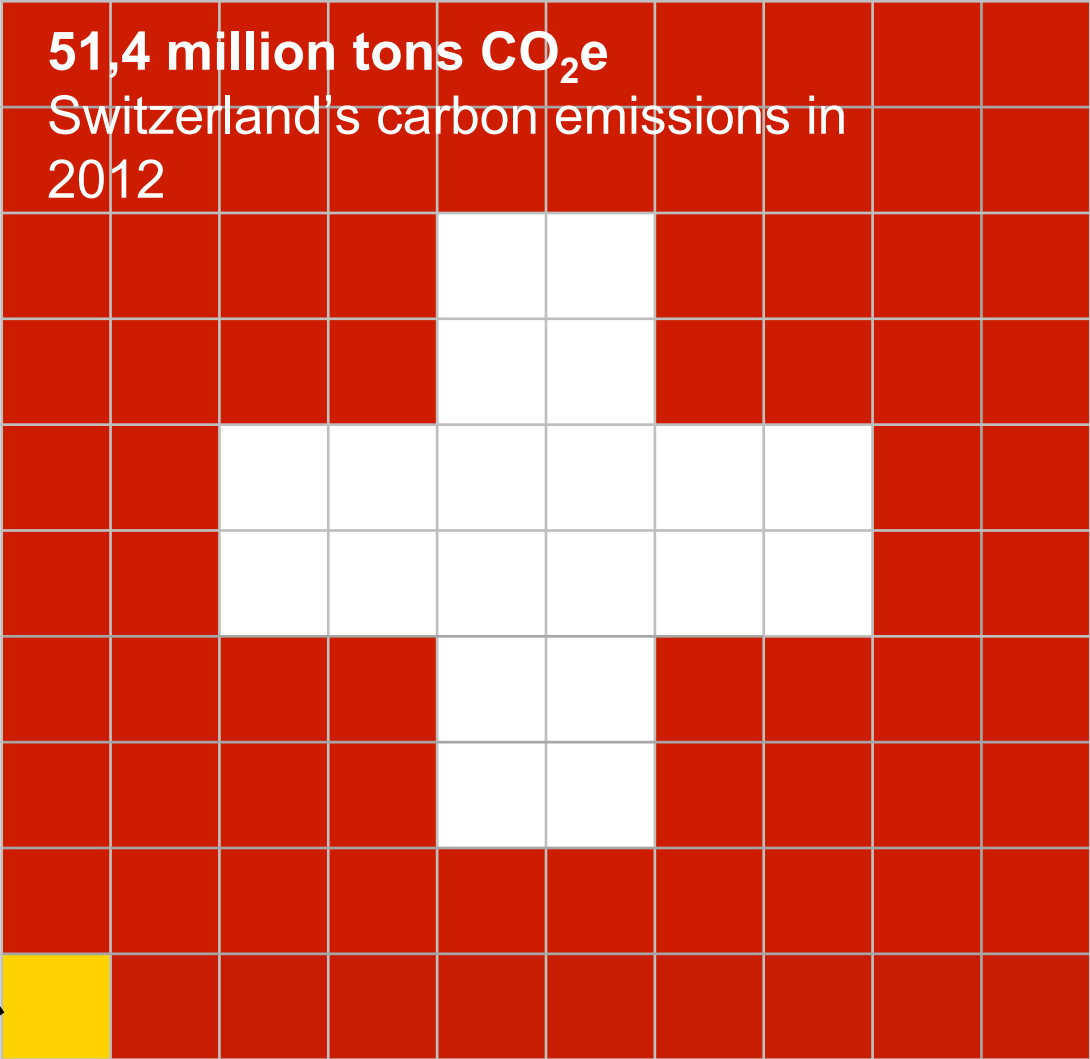
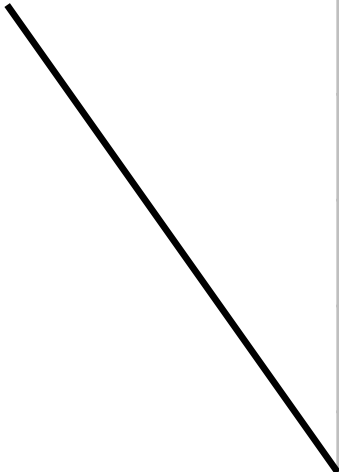
Passenger transport market



Climate Change

The main environmental issue for Swiss Post

Approx. 1 Percent
Swiss Post's share
in Switzerland's total
carbon emissions



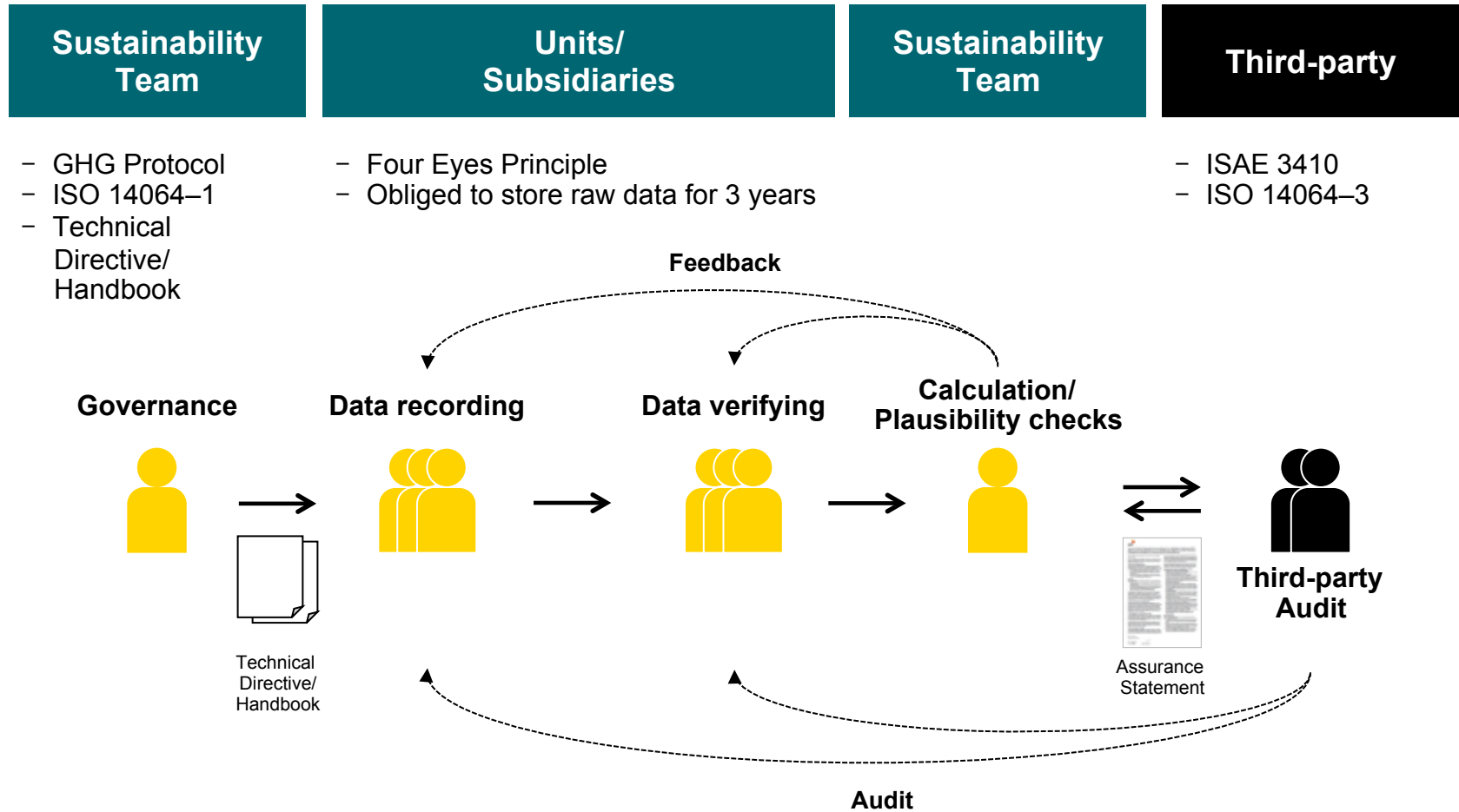
Sustainability accounting

«In God we trust; all others must bring data.» W. Edwards Deming



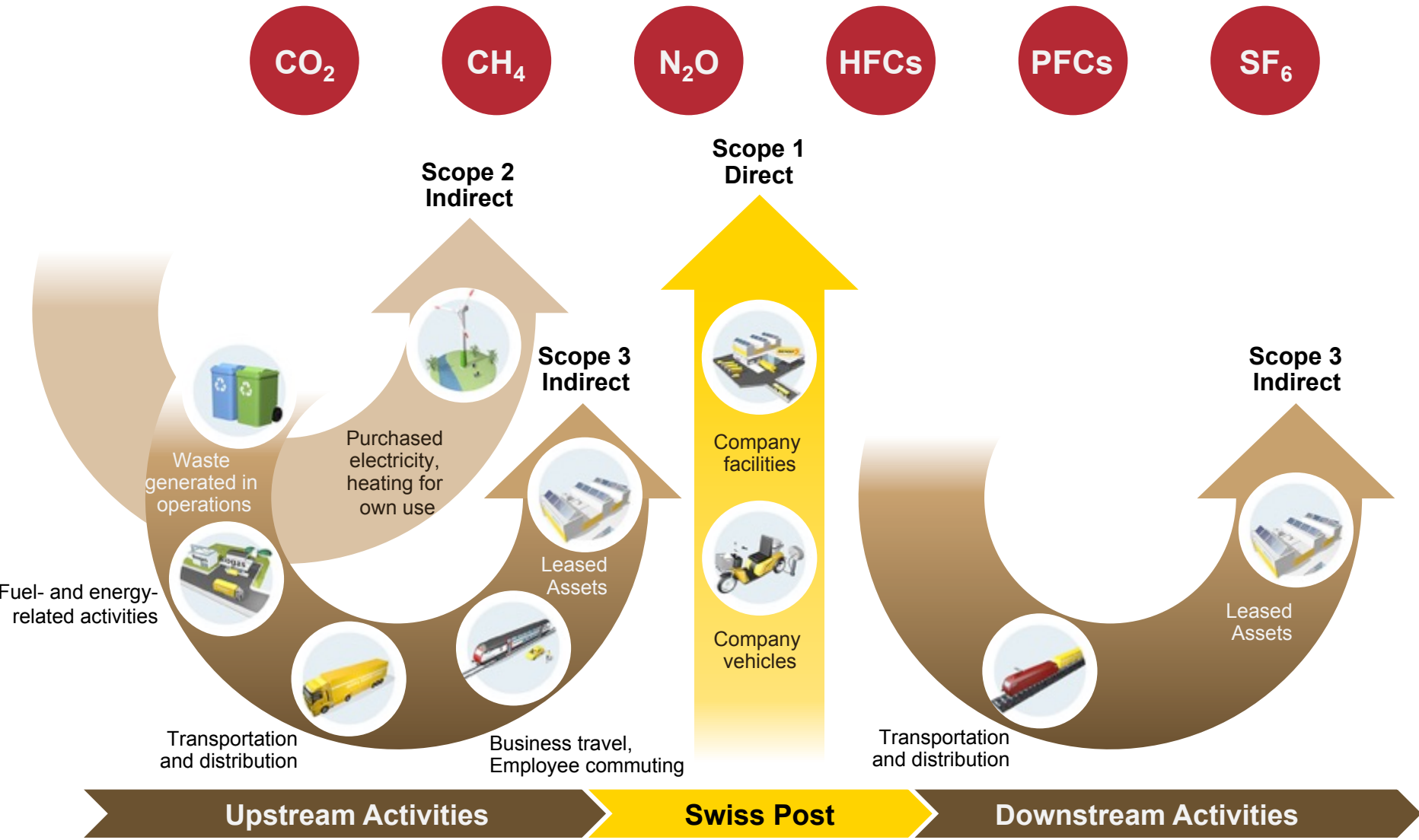
Organisational Life Cycle Assessment

Annual process



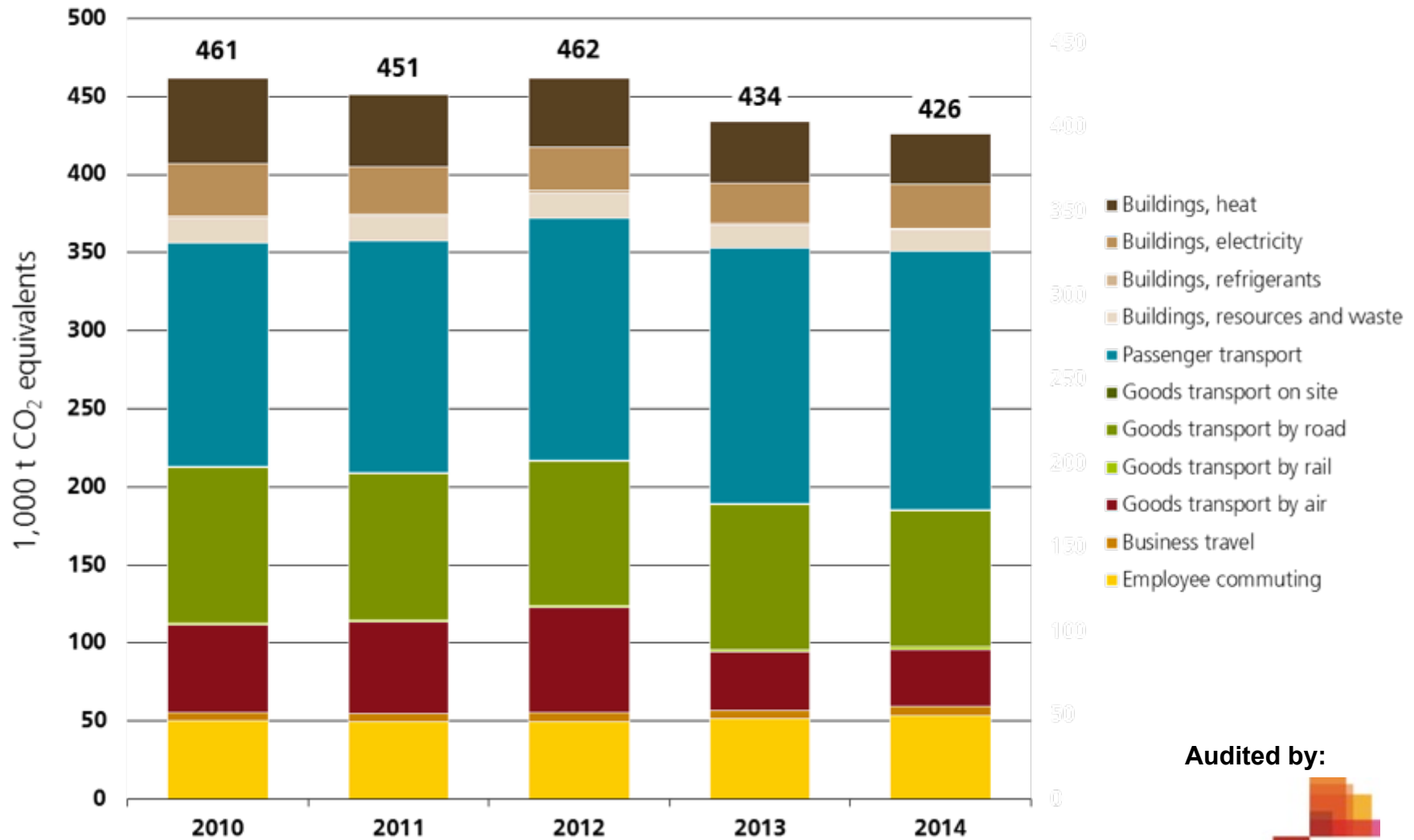
Organisational Life Cycle Assessment

System boundaries



Carbon Footprint

9,000 tons CO₂e smaller than 2013



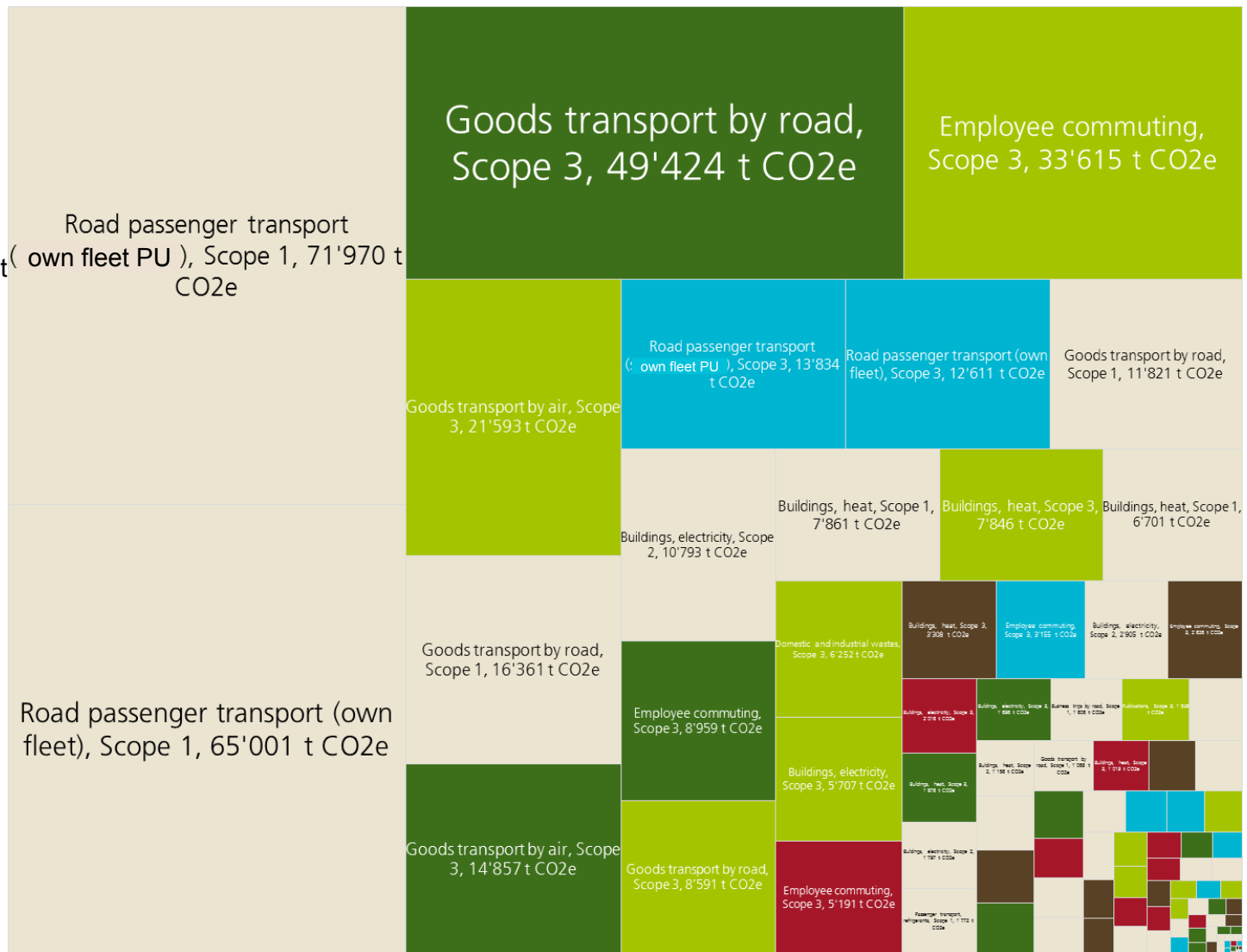
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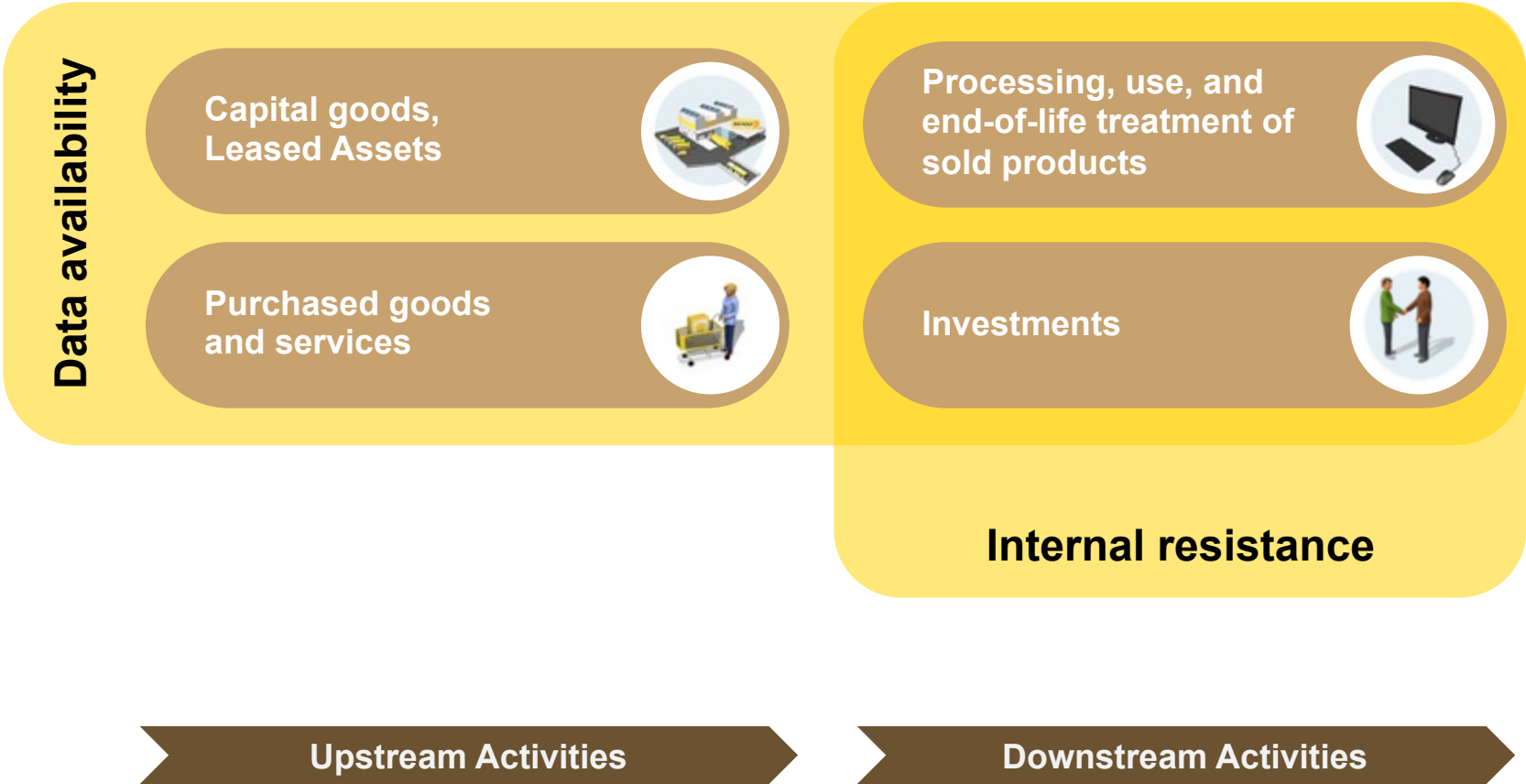
Carbon Footprint

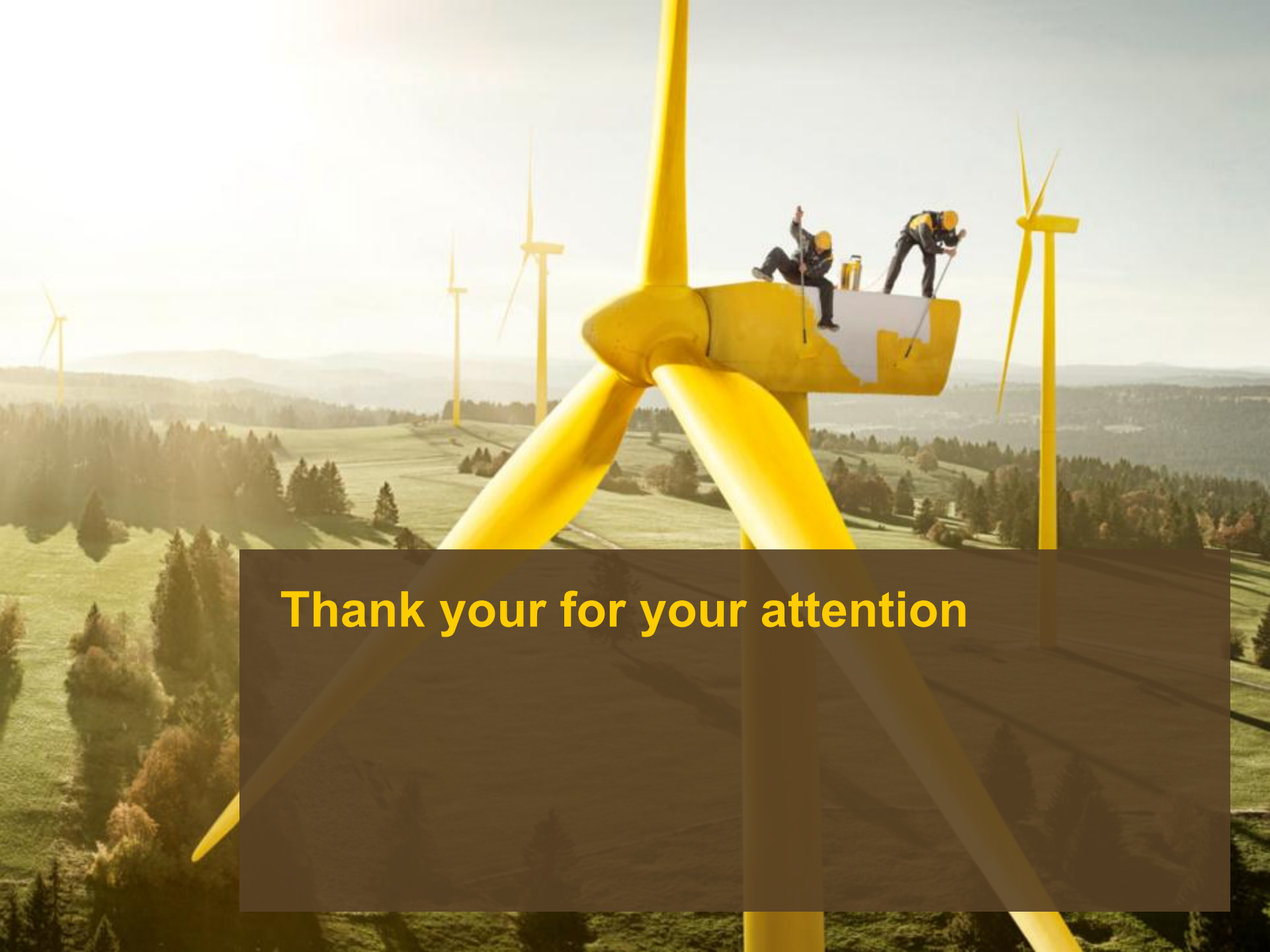
Divided into activities and markets

- Communication market
- Logistics market
- Financial services market
- Passenger transport market
- Others



Difficulties of Scope 3 Reporting





Thank your for your attention

Sustainability package 2014–16

The effects of our measures



Swiss Post is acting now for tomorrow

Environmental measures and Group target – energy

Logistics is an energy-intensive business. It is our responsibility to obtain this **energy** from renewable sources. Therefore:



Our electricity is 100%
“naturemade basic” certified

We produce solar energy
on our buildings

Our Group target:
To increase CO₂ efficiency in our
operations by at least 10% by 2016

Swiss Post is acting now for tomorrow

Environmental measures – mobility

We aim to take a responsible approach to **mobility**.
We want to do this in the most environmentally-friendly way possible.
Therefore:

Green electricity, biogas, biodiesel and hydrogen are used more and more often as fuel for our vehicles

We optimize our routes and train our staff in eco-friendly driving techniques (Eco Drive)

We encourage our employees to get to work in an eco-friendly way



Swiss Post is acting now for tomorrow

Environmental measures – buildings

We see it as our responsibility to make our **buildings** more energy-efficient. Therefore:

We use renewable heat conductors

We increase the energy efficiency of building technology

Our new buildings meet recognized sustainability standards such as MINERGIE-ECO® and DGNB



Swiss Post is acting now for tomorrow

Environmental measures – customer solutions

We are responsible for our **customer solutions**. Therefore, we offer our customers:



Carbon-neutral delivery of letters, parcels and goods with the “pro clima” - Shipment service

Eco-friendly mobility solutions with PubliBike, LeisureClick and Move Center

Numerous options within e-commerce



Swiss Post is acting now for tomorrow

Social responsibility measures

Swiss Post has a **social responsibility** towards its own employees and everyone else. Therefore:

We offer progressive working conditions to all employees in Switzerland.



We guarantee a nationwide universal service in Switzerland

In developing countries, we support national postal organizations



Swiss Post is acting now for tomorrow

Responsible procurement

We strive for eco-friendly, ethical and responsible **procurement** of goods we need. Therefore:



Our suppliers sign a Code of Ethics and Social Responsibility.

We became members of the Fair Wear Foundation in 2012



Our paper is FSC-certified and our copying paper contains up to 30% recycled fibres

Measures package – eco-friendly

Use energy efficiently, expand renewable energy

No.	Measure	Effect/Year	Effect since
1	Replacement of conventional Postbuses by diesel hybrid buses (status as of end 2013: 27 vehicles).	19 t CO ₂ e	per Postbus
2	Use of modern Eco-Live transmissions and updates of transmission software in Postbuses.	1,950 t CO ₂ e	2013
3	Replacement of all petrol scooters used for letter delivery services with electric scooters. All approximately 7,500 vehicles are operated using 100 percent "naturemade star" certified energy from wind power.	5,138 t CO ₂ e	2017
4	Monitoring and optimization of building technologies in large buildings as well as the assessment of the energy efficiency of smaller buildings.	3,168 t CO ₂ e	2013
5	Use of heat pumps in PostFinance Ltd data centres.	266 t CO ₂ e	2013
6	Replacement of outdated equipment to ensure uninterrupted power supply (UPS) in PostFinance Ltd data centres with state-of-the-art equipment.	1,000 MWh	2012
7	Purchasing electricity, which is 100 percent produced in Switzerland and "naturemade basic"-certified. 5 percent of it is high quality and "naturemade star"-certified.	1,100 t CO ₂ e	2013
8	Use of five fuel cell buses on regular PostBus routes. The hydrogen is produced using 100 percent "naturemade basic" certified electricity.	951 t CO ₂ e	2013
9	Procurement of 100 percent "naturemade star" certified biogas for all gas-powered vehicles used for delivery services.	531 t CO ₂ e	2013

Package of measures – social responsibility

Employees, society, and responsible procurement

No.	Measure	Effect
10	Ratio of trainees to employees of 5% (base year 2012).	Around 750 young people per year start training at Swiss Post.
11	Reduction in occupational accidents by 3% by 2016 (base year 2013).	Health of employees is promoted and costs saved.
12	Continued employment or reintegration of disabled members of staff.	Approximately 830 people with medically-certified disabilities are working at Swiss Post in 2014.
13	Focus on diversity through Swiss Post's diversity management. Benefit for the company's success.	Over 60,000 employees; 48.4% women, 51.6% men; 144 nationalities; over 100 professions; 49% work part-time, of which 26.6% are men. Percentage of women in management positions: 22.5% The CEO of Swiss Post is female.
14	Performance improvement, development of ideal working capacity and capacity utilization of teams and organizational units through Group-wide advanced training.	Every year, 300 seminars and over 100 learning arrangements, which combine traditional forms of learning with electronic media take place.
15	Supply of jobs in rural areas too.	Approximately 20,000 jobs in rural areas. Contributes to the balance between town and country.
16	Ensures nationwide universal service in Switzerland.	3,600 access points, 1,000 Postomats, 11,000 km PostBus network & 14,000 bus stops underpin the universal service.
17	Risk assessments carried out on all product groups.	Measures for responsible procurement are derived from the risk assessments.
18	Sustainability criteria established in procurement.	Increase in and measurement of sustainability of procurement and suppliers.